

PRIVACY DECLARATION

Hydraloop Systems B.V., located at Oostergoweg 9, 8911 MA Leeuwarden, Netherlands, is responsible for the processing of personal data as shown in this privacy statement. This privacy statement also applies to subsidiaries of Hydraloop Systems B.V. Both Hydraloop Systems B.V. and related companies are hereafter referred to as 'Hydraloop'.

Contact details

<https://www.hydraloop.com/>, Oostergoweg 9, 8911 MA Leeuwarden, Netherlands, telephone number: +31 88 100 3500. Barbara Mounier is the Data Protection Officer. She can be reached via b.mounier@hydraloop.com

Personal data that we process

Hydraloop processes your personal data by using our services and / or by providing this information to us. Below is an overview of the personal data we process:

- First and last name
- Address data
- Phone number
- E-mail address
- Other personal data that you actively provide for example via correspondence or by telephone

Purpose of personal data storage

For what purpose and on what basis we process personal data
Hydraloop processes your personal data for the following purposes:

- Send our newsletters and / or advertising brochures
- To call or e-mail you if necessary to carry out our services
- To inform you about changes to our services and products

Use of computers systems

Hydraloop uses the following computer systems to store personal data:

- Website CMS: to store completed contact forms
- Customer Relationship Management system: to store contact and contract details
- Partner Relationship Management system: to store contact and contract details
- Financial administration: to store invoice and payment data
- Calendar system: to store meetings and appointments
- Email system: to store current and previous communications

Age protection

Our website and / or service does not intend to collect data about website visitors who are younger than 16 years. Unless they have permission from parents or guardians. However, we can not check if a visitor is older than 16. We encourage parents to be involved in the online activities of their children, in order to prevent data about children being collected without parental consent. If you are convinced that we have collected personal information about a minor without this consent, please contact us at info@hydraloop.com and we will delete this information.

No automated decision-making

Hydraloop does not make decisions based on automated processing on matters that can have (significant) consequences for people. These are decisions taken by computer programs or systems, without a person (for example, an employee of Hydraloop) sitting between them.

How long we store personal data

Hydraloop does not store your personal data longer than is strictly necessary to achieve the goals for which your data is collected, or for legal purposes. Hydraloop will delete your personal data 5 years after termination of our service.

Cookies

Hydraloop uses analytics software with HTTP cookies to "remember" what a user has done on previous pages and how a user interacts with the website.

Sharing personal data with third parties

Hydraloop will not provide personal data to third parties except when that is necessary to execute our services to you, or when that is necessary to comply with a legal obligation. Hydraloop will not sell or share your personal data to other parties for commercial purposes.

View, modify or delete data

You have the right to view, correct or delete your personal data. You also have the right to withdraw your consent to the data processing or to object to the processing of your personal data by Hydraloop and you have the right to data portability. This means that you can submit a request to us to send the personal information we hold to you or another organisation mentioned by you in a computer file.

You can send a request for access, correction, deletion, data transfer of your personal data or request for cancellation of your consent or objection to the processing of your personal data to info@hydraloop.com. To ensure that the request for access has been made by you, we ask you to send a copy of your ID with the request. Make your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and Citizen Service Number (BSN) black in this copy. This is to protect your privacy. We respond as quickly as possible, but within four weeks, at your request.

How we protect personal data

Hydraloop takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you feel that your data is not properly secured or there are indications of abuse, please contact our customer service or via info@hydraloop.com.

Hydraloop also wants to point out that you have the opportunity to file a complaint with the national supervisory authority, the Dutch Data Protection Authority. This can be done via the following link:
<https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>